

## —Another— accolade for Crosshill

CROSSHILL Nursing Home has received another prestigious award.

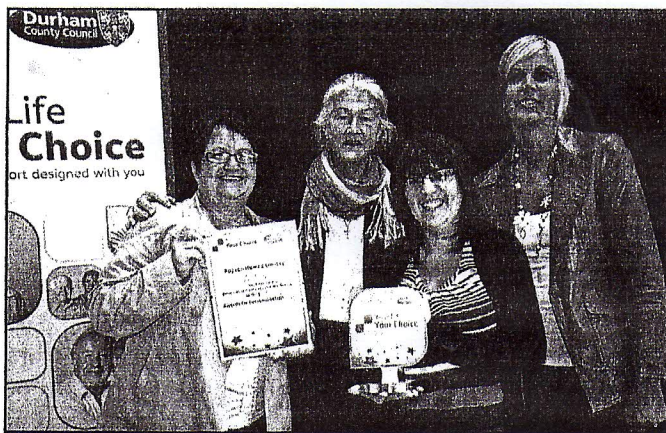
Hot on the heels of the first awards came another from Durham County Council for the 'Best

Example of Personalised Services in a Residential Setting'. The award was given to the organisation who could best demonstrate exceptional empowerment, choice and control for service users.

Crosshill has faced significant challenges in implementing client-focused interventions in the last few years due to the decreasing mental and physical abilities of its residents. The creation of a Resident and Relatives Group and 'This is me' resources has resulted in the Home offering a greater range of client-focused external trips and internal activities.

This has led to the majority of residents having had at least one trip out of the Home this year to a venue of their or their families' choice, while the internal activities programme has also changed significantly to encompass pony therapy, clothes parties, more local entertainers and special activities aimed at stimulating the mind and body. The Home has increased the number of activities coordinators it employs to three and a number of fundraising events have been undertaken to support the expanding programme of events.

Maria Vincent, Director of Nursing, expressed her pride in Crosshill having won two awards, in almost as many months, and put their success down to the enthusiasm, motivation and commitment of ALL the Home's staff and the leadership of its long standing Nurse Manager, Julie Percival.



**Linda Hetherington (Activities Co-ordinator), Diana Silvertop (Senior Activities Co-ordinator), Julie Percival (Nurse Manager) Jeanette Thomas (Senior Care Worker).**